

OH&S: Finite Project or Fluid Environment?

Installing an OH&S System is a project. Getting the system up and running requires dedicated resources, working within a concentrated time period. The problem often is that after the implementation, organisations discover that they're no longer managing a finite project; instead, they face a fluid OH&S environment for which they're unprepared.

They know how to get everyone trained upon system installation, but they haven't quite figured out how to train on upgrades, bring new hires up to speed quickly, or accommodate wide variations in users' learning curves. As a result, disillusioned users learn and use only the technology capabilities they absolutely have to.

Training is an often over-looked component in any process. It is often assumed that staff can figure out what to do given that they are surrounded by co-workers who should know what they are doing. The problem with staff self-training is that they can miss key steps that are required for continuation of a process within an organization.

Training should include the tools that staff use as well as the functionality for which they are responsible.

C-Net provides the following training services:

- Training for New Hires
- Refresher Training
- Upgrade Training

Further information

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